



# Cyber Risk Summit

The NetDiligence Forum on Cyber Risk and Privacy Liability

NetDiligence®

**Date: February 16, 2017**  
**Where: The Ritz-Carlton**  
**181 Wellington Street West, Toronto, Ontario**

NetDiligence®, a leading cyber risk assessment and data breach services company, is hosting Cyber Risk Summit, a full-day event focused on emerging cybersecurity and privacy liability issues in Canada. The curriculum is designed for corporate risk managers, CFOs, insurers, information security technologists, lawyers and insurance brokers.

### Summit Co-Chairs

- Terri Mason, Allianz Global Corporate & Specialty
- Ben Hunter, Travelers Canada
- Scott Pidduck, QBE Canada
- Patrick Bourk, Integro Insurance Brokers
- Alex Cameron, Fasken Martineau DuMoulin LLP
- David Mackenzie, Blaney McMurtry
- Shawn Melito, NPC's Immersion Breach Response Service
- Pascal Millaire, Symantec

## Agenda

**7:15 am Breakfast and Registration**  
Sponsored by Fasken Martineau DuMoulin LLP



**8:15 am Opening Remarks and Welcome**

**8:30 to 9:30 am CLAIMS & LOSSES: Current Trends**

- Breaches: The types of claims and losses Insurers are paying
- Costs: Where and what they are
- Claims Notice and Claims Handling: What the process looks like
- Claims Study: Industries, trends and values

Moderator:  
**Pascal Millaire**, Symantec

Panelists:  
**Mark Greisiger**, NetDiligence®  
**Marcello Antonucci**, Beazley  
**David Clark**, Travelers Canada  
**Warren Cooney**, AXIS Insurance

**9:30 to 10:30 am STATE OF LITIGATION: Data Breach and Coverage Litigation Updates**

- Case Law: The impact of the most notable recent decisions
- Breach Litigation: Minimizing the risk of suit, finding settlement opportunities
- Damages: How to present them; who is responsible
- Defences: A review of the more sophisticated approaches

Moderator:  
**Patrick Bourk**, Integro Insurance Brokers

Panelists:  
**Dan Michaluk**, Hicks Morley Hamilton Stewart Storie LLP  
**Eric Dolden**, Dolden Wallace Folick LLP  
**Ted Charney**, Charney Lawyers, PC  
**Michael Crystal**, Spiteri & Ursulak, LLP  
**Steve Tenai**, Norton Rose Fulbright, LLP

**10:30 am Morning Break**  
Refreshments sponsored by Dolden Wallace and Folick LLP





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## Agenda continued

11:00 to  
12:00 pm

### REGULATORS

- Notice Requirements: Are regulators and companies on the same page?
- Whether and how regulators assist companies with breach response.
- What do regulators want from companies with breach response?
- What can investigated companies expect?

Moderator:

**John Russo**, Equifax Canada Co.

Panelists:

**Elias Diab**, Investment Industry Regulatory Organization of Canada (IIROC)

**Brian Beamish**, Information and Privacy Commissioner of Ontario

**Abubakar Khan**, Office of the Privacy Commissioner of Canada

**Alex Petro**, Ontario Securities Commission

12:00 pm

### Lunch with Keynote Speaker John Stix of Fibernetics & KidsWifi

Sponsored by CFC Underwriting



## BREAK INTO TRACK ONE AND TRACK TWO

### TRACK ONE

1:30 to  
3:00 pm

#### BREACH RESPONSE TABLE TOP

During this engaging live breach simulation- led by our experienced panel of response experts- participants will decide on how our fictional company deals with a data breach. Participants come away with:

- An understanding of a more recent, and prevalent, cyber security threat
- An overview of legal, compliance and response obligations
- Strategies on dealing with hackers and the media during a breach
- How to mount a response and what services and products to include

Moderators:

**Alex Cameron** Fasken Martineau DuMoulin LLP  
**Shawn Melito**, NPC's Immersion Data Breach Response Service

Panelists:

**Adam Kardash**, Osler, Hoskin & Harcourt LLP

**Winston Krone**, KIVU

**Greg Vanier**, Edelman

**Linda Van den Brink**, AIG Canada

**Joel Heft**, Equifax Canada Co.

### TRACK TWO

1:30 to  
2:15 pm

#### SESSION 1: COVERAGE PANEL: Crime Coverage and Cyber Insurance

- Coverage in common loss scenarios
- Discussion of recent claims
- Court decisions impacting coverage
- Standard Crime and Cyber policy forms

Moderator:

**Scott Pidduck**, QBE Canada

Panelists:

**Francine Armel**, Creechurch International Underwriters

**Lindsey Nelson**, CFC Underwriting Ltd.

**Art Goguen**, BBCG Claim Services

**Neil Moloney**, Risk Balance Inc.



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## Agenda continued

### TRACK TWO CONTINUED

2:15 to  
3:00 pm

#### SESSION 2: COVERAGE PANEL: Physical Perils & Business Interruption

- Definitions
- How are cyber perils currently treated by other insurances?
- Business interruption coverage for cyber/data breach: Cyber vs. Property
- What are the implications of the Internet of Things?
- Difference in liability for on-line retailers and hospitality vs. heavy industry, energy, infrastructure, etc.

Moderator:

**Terri Mason**, Allianz Global Corporate & Specialty

Panelists:

**Robin Shufelt**, Sovereign General Insurance Co.

**David White**, Axio Global

**Catherine Evans**, Marsh Canada

**Jeremiah Tonn**, Zurich Canada

3:00 pm

#### Afternoon Break

Refreshments sponsored by Allianz



### RESUME GENERAL SESSIONS

3:30 to  
4:15 pm

#### Evolution of Cyber Products

- What to look for in a cyber product
- New coverages
- New underwriting methodologies
- Evolving risks and insurability

Moderator:

**David Mackenzie**, Blaney McMurtry LLP

Panelists:

**Brian Rosenbaum**, Aon Reed Stenhouse Inc.

**Russ Cohen**, Chubb Insurance Company

**Emy Donovan**, Allianz Global Corporate & Specialty

**Adam Briklyn**, Professional Risk Underwriters

4:15 to  
5:15 pm

#### Technology to Mitigate Risk Losses

- Security Metrics, Requirements, and Standards
- Vendor Management Programs
- Automation of Security and Breach Response
- The Future of Technology in Insurance

Moderator:

**Ben Hunter**, Travelers Canada

Panelists:

**Clinton D'Souza**, Starr Companies

**Imran Ahmad**, Miller Thompson LLP

**Jonathan Fairlough**, Kroll Cyber Security

**Ben Miners**, Intelligent Mechatronic Systems

5:15 pm

#### Adjourn to Reception

Sponsored by Symantec





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## Sponsors



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For more information about the NetDiligence Cyber Risk Summit, contact Heather Osborne at [heather.osborne@netdiligence.com](mailto:heather.osborne@netdiligence.com) or 610.896.9715. Free Risk Manager and Press Passes are available.